

# CUMBERLAND HOUSE NEWS

Newsletter by the Patient Participation Group

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*“Since the new phone system was installed a month ago I have noticed it is much quicker to get through to the surgery ...”*

**-Patient**

## Welcome to new Primary Care Network staff

**First Contact Practitioner-** a physiotherapist within the surgery treating patients with musculoskeletal problems.

**Social Prescriber-** connects patients with community services, local authority or charity run, which will improve health, well being or social welfare.

**Urgent Care Practitioner-** a Paramedic who will support GP's with home visiting for those housebound or to ill to attend surgery.

**Mental Health Therapist-** this role will focus on common mental health disorders such as anxiety and depression.

**Pharmacist-** will review patients medications, looking at medicine safety and drug wastage.

**Pharmacist Technician-** will assist pharmacist carrying out clinical audits and looking at medicine safety

The above staff cover the patient population of Cumberland House, Mansion House and Crown Surgery in Eccleshall.

**New Receptionists-** expanding the reception team has given us more flexibility and resource in the general administration of the Practice.

## A few words from Gill Bowers

“Please allow me to introduce myself as the new Practice manager for Cumberland House Surgery. I started here on the 21st January 2021.

I have been a Practice manager for more than 20 years and look forward to working with our team to deliver the non-clinical services for our patients. I also look forward to working with the Patient Participation Group, who represent all patients and help us to understand the requirements and needs of our patients.

The year ahead will be challenging with all the new changes that have been thrust upon us from the wider health services, however we will continue to give you our best possible attention.”

## Covid Update from the Surgery

The vaccination program, which we have been heavily involved with, is now allowing us to look forward to a new normal. As of the 1st week in July 2021:

- 1st COVID vaccination given 85.1% of adult practice population
- 2nd COVID vaccination given 70.32%
- Figures for the whole of Stafford and Surrounds CCG for the same period
- 1st COVID vaccination given 85.01%
- 2nd COVID vaccination given 69.54%

We are happy to announce that our vaccination statistics are above average for our area.

We currently await plans for the boosters in the autumn

**Note: PLEASE BOOK FLU VACCINATION CLINICS NOW 11/9/21 OVER 65'S, 18/9/21 UNDER 65'S, TUESDAY AND THURSDAY EVENING CLINICS AVAILABLE. ALL OVER 50'S INCLUDED.**

## Data Sharing FAQs

### Do we have to share our patient's data?

Yes. GDPR is the successor to the GP Extract Service (GPES) and it is a legal requirement for practices to comply with. However, patients do have a couple of 'opt-out' options.

### Why is patient data shared?

1. To ensure your individual care is tailored to your needs and requirements.
2. To support vital health and care planning and research.
3. To share with third party organisations.

### How do I opt-out?

You can opt-out using the online service on the NHS website. For more information and ways to opt out visit:

[www.digital.nhs.uk/services/national-data-opt-out](http://www.digital.nhs.uk/services/national-data-opt-out)

## REMINDERS

- The Patient Participation Group meets bimonthly and is looking for new members. If you are interested in joining the group please contact Gill Bowers, practice manager
- Please provide an accurate mobile phone number and email address for the surgery.

