

New Telephone System

Information for Patients ringing Cumberland House Surgery

on (01785) 813538

Your call will be answered "WELCOME TO CUMBERLAND HOUSE"

You will be given the following options:-

OPTION 1	TO CANCEL AN APPOINTMENT	Please leave a message with the details of the appointment you wish to cancel
OPTION 2	MAKE AN APPOINTMENT	You will be put through to our Reception Staff
OPTION 3	IF YOU WISH TO SPEAK TO OUR SECRETARIAL STAFF	You will be put through the Secretarial Staff who do the Secretarial work for Stone and Barlaston Surgeries
OPTION 4	PRESCRIPTIONS	This option will transfer you to our Prescription Clerk
OPTION 5	MEDICAL PROFESSIONALS	This option is for urgent calls from medical professionals
OPTION 6	GENERAL ENQUIRIES	For all other enquiries you will be put through to Stone Reception Office